



FOR IMMEDIATE RELEASE

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Sen. Kelly Hancock Announces District 9 Mobile Office Hours – Nov. 2018

Senate staff available to assist area residents with state agency issues in Arlington, Watauga

North Richland Hills, TX - Today, Texas State Senator Kelly Hancock announced the November 2018 Mobile Office Hours schedule for Senate District 9. The program is geared toward local residents who need assistance resolving an issue with a state government agency.

"The number one goal of our district team is to help District 9 constituents cut through red tape when they have a problem with a state agency," said Hancock. "While staff is available to help at any time from our North Richland Hills office, the Mobile Office Hours program brings that service directly into each community throughout the year."

Examples of state agency casework include, but are not limited to, the following:

- Child support collection (Office of the Texas Attorney General)
- Handgun licensing (Texas Department of Public Safety)
- Insurance or utility complaints (Texas Department of Insurance / Public Utility Commission)
- State employee retirement benefits (Employee / Teacher Retirement Systems)

Mobile Office Hours Schedule: Monday, November 5, 2018

Arlington Northeast Branch Library

10:00 AM - 12:00 Noon

1905 Brown Boulevard

Arlington, Texas 76006

Watauga Public Library

1:00 PM - 3:00 PM

7109 Whitley Road

Watauga, Texas 76148

Senator Hancock's district office is located at 9121 Belshire Drive, Suite 200 in North Richland Hills. This office is open each weekday during standard business hours and can be reached by phone at (817) 514-3804.

Anyone seeking assistance with a specific state agency concern should be prepared to provide copies of related documentation and to complete a privacy authorization form.

For a full list of state government agencies, visit: www.texas.gov/agencies

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Sen. Hancock represents [District 9](#), which includes portions of Dallas and Tarrant Counties. He currently serves as Chairman of the Texas Senate Committee on Business & Commerce.