



FOR IMMEDIATE RELEASE

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Sen. Kelly Hancock Announces District 9 Mobile Office Hours – August 2018

Senate staff available to assist area residents with state agency issues in Grand Prairie, Irving

North Richland Hills, TX - Today, Texas State Senator Kelly Hancock announced the August 2018 Mobile Office Hours schedule for Senate District 9. The program is an effort to assist local residents who need help resolving an issue with a state government agency.

"It's back-to-school season, and as local families settle into a new routine, we want to make sure they know our office is available as a resource," said Hancock. "One of the most important things we do is help Senate District 9 constituents cut through red tape when they have a problem with a state agency."

Examples of state agency casework include, but are not limited to, the following:

- Child support collection (Office of the Texas Attorney General)
- Handgun licensing (Texas Department of Public Safety)
- Insurance or utility complaints (Texas Department of Insurance / Public Utility Commission)
- State employee retirement benefits (Employee / Teacher Retirement Systems)

Mobile Office Hours Schedule: *Monday, August 13, 2018*

Grand Prairie Main Library
10:00 AM - 12:00 Noon
901 Conover Drive
Grand Prairie, Texas 75051

South Irving Public Library
1:00 PM - 3:00 PM
601 Schulze Drive
Irving, Texas 75060

Senator Hancock's permanent district office is located at 9121 Belshire Drive, Suite 200 in North Richland Hills. This office is open each weekday during standard business hours and can be reached by phone at (817) 514-3804.

Anyone seeking assistance with a specific state agency concern should be prepared to provide copies of related documentation and to complete a privacy authorization form.

For a full list of state government agencies, visit: www.texas.gov/agencies

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Sen. Hancock represents [District 9](#), which includes portions of Dallas and Tarrant Counties. He currently serves as Chairman of the Texas Senate Committee on Business & Commerce.