



FOR IMMEDIATE RELEASE
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Sen. Kelly Hancock Announces District 9 Mobile Office Hours – March 2018

Senate staff available to assist area residents with state agency issues in Arlington, Grand Prairie

North Richland Hills, TX - Today, Texas State Senator Kelly Hancock announced the March 2018 Mobile Office Hours schedule for Senate District 9. The program is an effort to assist local residents who need help resolving an issue with a state government agency.

“One of the most important roles of our office is to help the 800,000-plus constituents of Senate District 9 cut through red tape when they have a problem with a state agency,” said Sen. Hancock. “Our casework team is committed to helping you find the answers you need.”

Examples of state agency casework include, but are not limited to, the following:

- Child support collection (Office of the Texas Attorney General)
- Handgun licensing (Texas Department of Public Safety)
- Insurance or utility complaints (Texas Department of Insurance / Public Utility Commission)
- State employee retirement benefits (Employee / Teacher Retirement Systems)

Mobile Office Hours Schedule: *Tuesday, March 20, 2018*

Arlington Northeast Branch Library
10:00 AM - 12:00 Noon
1905 Brown Boulevard
Arlington, TX 76006

Grand Prairie Main Library
1:00 PM - 3:00 PM
901 Conover Drive
Grand Prairie, TX 75051

Senator Hancock's permanent district office is located at 9121 Belshire Drive, Suite 200 in North Richland Hills. This office is open each weekday during standard business hours and can be reached by phone at (817) 514-3804.

Anyone seeking assistance with a specific state agency concern should be prepared to provide copies of related documentation and to complete a privacy authorization form.

For a full list of state government agencies, visit: www.texas.gov/agencies

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Sen. Hancock represents [District 9](#), which includes portions of Dallas and Tarrant Counties. He currently serves as Chairman of the Texas Senate Committee on Business & Commerce.