

Abusive Requestor Stats
Updated November 2012

Fiscal years October- September	FY 2006-07	FY 2007-08	FY 2008-09	FY 2009-10	FY 2010-11	FY 2011-12	FY 2012-13
Total # Open Recs Rqsts Rcvd Annually	432	968	990	1210	1352	1566	253
Abusive Requestor(total and %)	*138	398= 40%	320= 32%	331= 28%	355= 26%	312= 20%	52= 20%
Avg abusive requests/month	*23	33	26	27	28	26	26
AG letters as a result of AR	NA	13	32	14	15	5	1
AR time logged-AG's Office Standards	NA	34 hrs 53 min	28 hrs 55 min	28 hrs 40 min	37 hrs 14 min	35 hrs 21 min	4 hrs 10 min

Personnel TIME UNRECOVERED							
30 mins/ request	68 hours	199 hours	160 hours	165 hours	177 hours	156 hours	26 hours
1 hour/ request	138 hours	398 hours	320 hours	331 hours	355 hours	312 hours	52 hours
Personnel COST UNRECOVERED							
Assistant to City Sect. (24.36/ hr)	\$1,656- \$3,361	\$4,847- \$9,695	\$3,897- \$7,795	\$4,019- \$8,063	\$4,311- \$8,647	\$3,800- \$7,600	\$633- \$1,266
Projects Administrator (31.91/ hr)	\$2,169- \$4,403	\$6,350- \$12,700	\$5,105- \$10,211	\$5,265- \$10,562	\$5,648- \$11,328	\$4,977- \$9,955	\$829- \$1,659
City Secretary (59.69/ hr)	\$4,058- \$8,237	\$11,878- \$23,756	\$9,550- \$19,100	\$9,848- \$19,757	\$10,565- \$21,190	\$9,311- \$18,623	\$1,552- \$3,104

* Injunction/ gag lifted April 2007

Number of abusive requests / month	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13
October	NA	39	16	68	14	13	36
November	NA	21	23	0	2	18	16
December	NA	12	22	45	15	12	
January	NA	23	26	29	52	0	
February	NA	33	15	48	12	53	
March	NA	23	14	49	65	34	
April	3	15	0	42	33	30	
May	6	17	22	11	16	48	
June	27	15	33	8	35	59	
July	46	72	33	7	34	5	
August	27	78	36	15	34	21	
September	29	50	80	9	33	19	
Abusive Requestor(total and %)	*138	398= 40%	320= 32%	331= 28%	339= 25%	312= 20%	52= 20%