

AGENDA

Wednesday, May 12, 2010
Betty King Committee Room, 2E.20
1:00 p.m.

- I. Call to Order
- II. Roll Call
- III. Pledge of Allegiance
- IV. Opening Remarks
- V. **Interim Charge 6:** Study the advantages of centralizing call center activities for referral to benefits providers (e.g., TVC, TVLB, VA, DSHS, Suicide Prevention Call Centers, etc.), including the costs associated with maintaining multiple call centers, the potential savings of consolidating reporting systems, and any options for obtaining federal funds. Make suggestions to streamline the process for veterans to obtain resources and benefits.
 - Jim Nier, Executive Director, Texas Veterans Commission
 - Paul Moore, Deputy Commissioner, Veterans Land Board
 - Beth Wick, Program Manager, Health and Human Services Commission
 - Sam Shore, Department of State Health Services
 - Reagan Miller, Texas Workforce Commission
 - Lieutenant General David McIlvoy, 2-1-1 Network
- VI. **The committee will review the management of nursing homes for Texas Veterans**
 - Jerry Patterson, Texas Land Commissioner
 - Veronda Durden, Assistant Commissioner, Department of Aging and Disability Service, Regulatory Services Division
 - Don Henderson, Department of Aging and Disability Service, Center for Policy and Innovation
- VII. **Interim Charge 4:** Study the specific needs of female veterans and service members and whether they are met. Make recommendations for improving services.
 - General Karen S. Rankin, Chair, Texas Veterans Commission
 - Stephanie Moles, Grace After Fire
- VIII. **Interim Charge 5:** Study the value of enhancing training requirements for Veterans County Service Officers (VCSO) to improve veterans service at the local level, especially in rural areas. Make recommendations on how to best use technology for training purposes and expanding accreditation of VCSO.
 - Tim Vasquez, President, Veterans County Service Officers Association of Texas; Tom Green County Veteran Service Officer
- IX. Public Testimony
- X. Recess